

Preparing for window film installation.



Congratulations on your decision to purchase professional quality Express brand window films. To make sure the installation goes smoothly, please read these commonly asked questions and answers. If you have other questions or concerns, please discuss them with your dealer.

Will the dealer inspect my windows before the installation begins?

It is common for dealers to inspect windows prior to installation, to check for and note items such as:

- Loose panes
- Framing imperfections
- Broken glass
- Alarm system components
- Glass stickers

What about prior glass breakage or IGU seal problems?

Tell your dealer if your home or building has a history of glass breakage or insulated glass unit (IGU) seal failure. Your dealer needs this information to help select the appropriate window film product for your situation. Failure to share this information could cause film-to-glass compatibility issues and possibly void warranty coverage.

Should I remove window treatments and knick-knacks?

- Remove all items from window sills such as plants and other knick-knacks.
- Removal of window treatments should be discussed prior to installation.
- If it's not possible to remove window treatments, position them for easy access to the glass.

Should I move the furniture?

- Move any furniture you can that could block access to the windows.
- If pieces are too heavy for you to move, your dealer may agree to do this for you.
- This should be discussed prior to installation.

What do I do about dust, other airborne contaminants and my pets?

The cleaner the air in your home the better the installation will be.

To minimize airborne contamination during the installation process:

- Close all air conditioning and heating vents near windows.
- Clean the floors and vacuum the carpeting the day before installation.
- If possible, remove pets from the area during the installation.



Living with your new window film.



To ensure the beauty and performance of your new Express window film, please follow any post-installation instructions provided by your dealer. Items below may help protect your window film so it will look and perform great for many years to come.

What if I see bubbles or cloudiness in the film?

Your dealer will remove as much of the mounting solution as possible during installation but a small amount always remains – it is normal. This moisture can cause small water bubbles or a slightly cloudy look.

- Allow the film to dry-out on its own.
- The moisture will eventually disappear.
- During the dry-out process, DO NOT attempt to pierce water bubbles.
- Piercing these bubbles will actually damage your film and void your warranty.

How long will it take for the films mounting solution to dry completely?

The time it takes for your film to dry-out thoroughly depends in part on the climate.

- Cold, non-sunny weather can lengthen dry-out time.
- Warm weather and direct sunlight will shorten dry-out time.
- Drying times can range from a few days to a few weeks.
- Safety & security films always take longer to dry because of their added thickness.

When can I clean my windows after film installation?

Do not clean windows with newly installed film for at least 30 days after installation. This waiting period is necessary to ensure that the special mounting adhesive cures and adheres to the glass properly.

What type of window cleaner should I use?

After the 30-day waiting period, you can use any quality glass cleaner. An affordable, safe and effective solution for cleaning window film is a mixture of ½ ounce of liquid dish soap added to 1 quart of water.

What kind of cleaning cloths can I use?

- Soft, clean cloths or clean synthetic sponges are best.
- After washing, dry the surface with a fresh clean cloth or use a soft rubber squeegee to remove excess moisture.
- To avoid scratching, never use bristle brushes, abrasive pads, scrubbers or cloths that may be contaminated with grit or dirt particles.
- Some paper towels are coarse enough to make fine scratches and can damage the polished look of window film over time - use them cautiously.



IMPORTANT: If you use a window cleaning service, make sure they are aware that window film is on the glass so they can adjust their cleaning process accordingly.